

Signify MasterConnect App

Terms of Use - October 2025



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Applicability:

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Scope of the Mobile Application: The MasterConnect mobile app is designed to support the setup of lighting products that include MasterConnect components. It allows its users to commission and configure both fixture-based and room-based control use cases through a single mobile application. In addition, the Mobile Application enables its users to commission emergency lighting products equipped with MasterConnect components, schedule emergency lighting test activities and enables the recipient to receive reports ("Scope").

Privacy: Privacy of our end users is important to us. Please review our Privacy Notice, available in the Mobile Application, for details on how we process personal data.

By using the Mobile Application to share and send Usage Data, including but not limited to energy and/or emergency lighting test results, to a third-party email address, you are solely responsible for ensuring the recipient's email is correct and that you have the necessary rights or legal basis to do so. Signify does not verify recipient details and assumes no responsibility or liability for any consequences arising from the sharing of Usage Data, including but not limited to incorrect recipients or unwanted disclosures.

Access and registration: Accessing and using the Mobile Application requires you to register as a user. When you apply for a user account, you need to provide your valid, current and verifiable email address. After the verification of access permissions, you will receive an automatic email with an authentication code which you need to insert in the Mobile Application to complete the registration. Once the code is verified and considered correct, you can choose your username which will be displayed in the Mobile Application. Creating multiple accounts under the same email address is not possible.

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