

## Terms of use – Philips MasterConnect App

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Thank you for your interest in the MasterConnect mobile app (“Mobile Application”). This Mobile Application is made available to you by Signify Netherlands B.V., a Dutch limited liability company, with its principal office at High Tech Campus 7, 5656 AE Eindhoven, The Netherlands (“Signify”).

Applicability:

BY CLICKING THE “AGREE” BUTTON IN THE MOBILE APPLICATION, YOU (A) ACKNOWLEDGE THAT YOU HAVE READ AND UNDERSTAND THESE TERMS OF USE; (B) REPRESENT THAT YOU ARE OF LEGAL AGE AND AUTHORIZED BY YOUR ORGANIZATION TO USE THE MOBILE APPLICATION; AND (C) ACCEPT AND AGREE THAT YOU AND YOUR ORGANIZATION ARE LEGALLY BOUND BY THESE TERMS OF USE. Please note that your right to use and interact with the Mobile Application is subject to these Terms of Use. IF YOU (AND/OR, YOUR ORGANISATION) DO NOT AGREE WITH THESE TERMS OF USE (OR IF YOU ARE NOT AUTHORIZED BY YOUR ORGANISATION), YOU SHOULD NOT ACCESS OR USE THE MOBILE APPLICATION. These Terms of Use and all terms, policies and guidelines incorporated by reference in these Terms of Use will remain in full force and effect so long as you continue to use or access the Mobile Application, or until terminated earlier in accordance with the provisions of these Terms of Use. Any use or access to the Mobile Application by anyone under the age of 18 is strictly prohibited and is a violation of these Terms of Use. These Terms of Use only governs the use of the Mobile Application and in no way affects or overrides any other contract that your organization has with Signify or its affiliates with regards to products or services. In these Terms of Use, unless the context otherwise requires, all further references to you (and your, etc.) means both you as an individual user and also the organization on whose behalf you are acting.

Scope of the Mobile Application: The MasterConnect mobile app is designed to support the setup of lighting products that include MasterConnect components. It allows its users to commission and configure both fixture-based and room-based control use cases through a single mobile application. In addition, the Mobile Application enables its users to commission emergency lighting products equipped with MasterConnect components, schedule emergency lighting test activities and enables the recipient to receive reports (“Scope”).

Privacy: Privacy of our end users is important to us. Please review our Privacy Notice, available in the Mobile Application, for details on how we process personal data.

By using the Mobile Application to share and send Usage Data, including but not limited to energy and/or emergency lighting test results, to a third-party email address, you are solely responsible for ensuring the recipient’s email is correct and that you have the necessary rights or legal basis to do so. Signify does not verify recipient details and assumes no responsibility or liability for any consequences arising from the sharing of Usage Data, including but not limited to incorrect recipients or unwanted disclosures.

Access and registration: Accessing and using the Mobile Application requires you to register as a user. When you apply for a user account, you need to provide your valid, current and verifiable email address. After the verification of access permissions, you will receive an automatic email with an authentication code which you need to insert in

the Mobile Application to complete the registration. Once the code is verified and considered correct, you can choose your username which will be displayed in the Mobile Application. Creating multiple accounts under the same email address is not possible.

You are responsible for sharing your user account with others in your organization and maintaining confidentiality of your user account within your organization. You and your organization accept responsibility for all activities (including those of others in your organization) occurring under your user account, that are due to your and your organization's conduct, inaction, or negligence. Signify may, at our own discretion, bar registration from any specific e-mail service or internet service provider (ISP).

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Support: For any questions and support with regards to the Mobile Application, please contact your local Signify organization which can be found at <https://www.lighting.philips.co.uk/oem-emea/support/contact-us> or you can request support via [mcsupport@signify.com](mailto:mcsupport@signify.com).

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**Data Access Request:** If you are located in the European Union, we provide you with access to certain Usage Data that qualifies as Readily Available Data (as defined in the EU Data Act – Regulation (EU) 2023/2854) in accordance with the Data Notice for MasterConnect available on [Philips MasterConnect Sensors | 9218075 | Signify](#). You shall provide Signify with any information reasonably required to identify yourself or a third party and to assess whether, and to what extent, access to the Usage Data is justified.

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