

Data Notice for MasterConnect

Version: September 2025

1. Introduction

This Data Notice applies to the Related Service(s) (as defined below) offered by Signify for use within the European Union. In this Data Notice, Signify provides certain information required under Article 3(3) of the EU Data Act concerning Product Data and/or Related Services Data associated with the relevant Related Service.

For personal data, our [Privacy Notice](#) applies and takes priority over this Data Notice.

2. Definitions

Terms that are capitalized in this Data Notice will have the meaning as attributed thereto in this document.

Data means Readily Available Data unless indicated otherwise in this Data Notice.

EU Data Act means the Regulation (EU) 2023/2854 of the European Parliament and of the Council of 13 December 2023 on harmonized rules on fair access to and use of data and amending Regulation (EU) 2017/2394 and Directive (EU) 2020/1828.

Retention Period means the period during which Data will be retained by the applicable Data Holder as specified in this Data Notice.

Terms of Use means the applicable Terms of Use for MasterConnect Installer Mobile App and MasterConnect Control App, as made available within the respective applications.

Signify means Signify Netherlands B.V..

The terms **Connected Product, Data Holder, Readily Available, Related Service, Product Data, Related Services Data** and **User** have the meaning as attributed thereto in the EU Data Act.

For additional or any deviated information on the Product Data and Related Service Data, please refer to Annex A.

3. Data specifics, access and retention

a) **The table below gives information on the format, estimated volume and collection frequency of the Product Data that Signify expects to obtain and Related Services Data that is to be generated:**

	Product Data	Related Service Data
Format	JSON	JSON

Estimated Volume	Typically <10 KB per Product ¹	Typically <10 KB per Project ¹
Collection Frequency	One time, at installation and commissioning of the Product, and then at every update and/or sync of the Product (triggered by user action).	One time, at installation and commissioning of the Products to which the Related Service relates, and then at every update and/or sync thereof (triggered by user action).

b) Data access and technical means for access

- Direct access to Related Service Data:

Related Services Data cannot be accessed directly from the Related Service.

- Indirect access to Data (Readily Available Data):

Access to Readily Available Data will be provided upon request. Users can request access to Readily Available Data for themselves or third parties via mcsupport@signify.com.

Data will only be made available to current Admins of the specific Project of the MasterConnect system, and any personal data will be excluded from such Data prior to sharing.

c) Data retention

- Storage arrangements: Data collected and if stored by Signify will be stored with a third-party cloud storage provider, located in Ireland.
- Retention Period: Data collected and if stored by Signify will be retained until the end of the period as indicated in Annex A.

4. Trade secret holder

- The Readily Available Data may contain trade secrets. Where applicable, the trade secret holder is Signify Holding B.V..

5. Intended use of Data

Use of Data by Signify: Signify and its subsidiaries are allowed to use Data for the purposes as set out in the applicable Terms of Use for the Related Services.

Use by Third Parties: Signify shall share Data with third parties only as set out in aforementioned terms and conditions.

¹ See Annex A for any deviations.

6. Data Holder, communication and support

Data Holder is Signify Netherlands B.V..

Users can contact Signify for queries related to the Data via:

- Address: High Tech Campus 48, 5656 AE Eindhoven, The Netherlands
- Email: mcsupport@signify.com

7. User's access rights to Data

Users' access and sharing rights will remain in effect as long as they are actively using the Related Services in accordance with the applicable Terms of Use. This is also based on how long Signify is collecting and storing Data.

8. Complaints and Dispute Resolution

Users have the right to lodge complaints regarding Signify's data handling practices with the competent authority of their country of residence.

9. Modifications to this Data Notice

This Data Notice may be changed by Signify from time to time. The current version of this notice will apply and can be found at: [Philips MasterConnect Sensors | 9218075 | Signify](#)

Annex-A: Additional or Deviated Information on Product Data and Related Service Data

Connectable Components²	Product Data Type (obtained by Related Services)
Lights controlling sensors / Wireless Drivers	Device details and configuration data <ul style="list-style-type: none"> - Device properties - Light configurations - Network configurations - Device usage data (if feature used)³
Battery powered switches / sensors	Device details and configuration data <ul style="list-style-type: none"> - Device properties
Mains powered Motion sensors	Device details and configuration data <ul style="list-style-type: none"> - Device properties - Network configurations
Gateway	Device details and configuration data <ul style="list-style-type: none"> - Device properties - Network configurations

Related Services	Related Service Data Type	Estimated Volume	Data Retention
MC Installer Mobile App	Project and configuration data <ul style="list-style-type: none"> - Project properties and structure - Device properties - Light configurations - Network configurations 	See Section 3a	Project’s lifetime in the Mobile App
MC Controller Mobile App	Limited Project and configuration data <ul style="list-style-type: none"> - Project structure - Light configurations - Network configurations 	See Section 3a	Project’s lifetime in the Mobile App

² MasterConnect provides the connectable components that can be integrated into the complete product. The complete product qualifies as the “Connected Product” under the Data Act. The type, volume and format of Product Data that is actually generated by the Connected Product or obtained by the Related Service depends on the product and/or software configuration.

³ Gateway is required.

IoT cloud services	Project and configuration data <ul style="list-style-type: none"> - Project properties and structure - Device properties - Light configurations - Network configurations Device usage data (if feature used) ³	Typically, <20 KB per Project (includes device usage data)	Project's lifetime
Data Backup – historical data	Project and configuration data (historical data) <ul style="list-style-type: none"> - Project properties and structure - Device properties - Light configurations - Network configurations 	See Section 3a (per instance of backup)	Up to 2 years on a rolling basis